

VERSANT LIFE INSURANCE
CLAIMS OFFICE: P.O. DRAWER 83480, BATON ROUGE, LA 70884-3480

ACCIDENT AND HEALTH (DISABILITY) CLAIM FORM INSTRUCTIONS

ATTACHED YOU WILL FIND AN INITIAL CLAIM FORM USED FOR FILING A DISABILITY CLAIM WITH VERSANT LIFE INSURANCE. THIS CLAIM FORM MUST BE COMPLETED FULLY AND CORRECTLY BY THE CLAIMANT. IT IS IMPORTANT THAT YOUR CERTIFICATE(S) AND LOAN INFORMATION ON THE CLAIM FORM BE COMPLETED. THIS INFORMATION IS NEEDED TO IDENTIFY YOUR COVERAGE AND YOUR PROPER LIENHOLDER. ALL QUESTIONS MUST BE COMPLETED IN THEIR ENTIRETY. THE CLAIM FORM MUST ALSO BE COMPLETED FULLY BY YOUR ATTENDING PHYSICIAN AND EMPLOYER. YOU ARE RESPONSIBLE FOR THE COMPLETION OF YOUR CLAIM FORM. IF THE CLAIM FORM SUBMITTED TO OUR COMPANY IS INCOMPLETE, THE RESULT WILL BE A DELAY IN PROCESSING YOUR CLAIM FOR BENEFITS.

AFTER THE WAITING PERIOD OF YOUR POLICY HAS BEEN MET, THE ORIGINAL CLAIM FORM SHOULD BE COMPLETED AND SUBMITTED TO OUR OFFICE WITH ANY ATTACHMENTS OR CORRESPONDENCE. INCLUDE YOUR NAME AND POLICY INFORMATION ON ALL CORRESPONDENCE. FAX COPIES OF THE CLAIM FORM WILL BE ACCEPTED AS PROOF OF YOUR CLAIM, HOWEVER, THE ORIGINAL CLAIM FORM AND ANY ATTACHMENTS MUST BE MAILED TO OUR OFFICE.

DUE TO HIPPA REGULATIONS, THE ATTACHED AUTHORIZATION FOR THE RELEASE OF MEDICAL RECORDS. MUST BE COMPLETED. THIS MAY BE NECESSARY IN THE EVENT OUR COMPANY NEEDS TO REQUEST COPIES OF YOUR MEDICAL RECORDS. PLEASE COMPLETE THE "PATIENT INFORMATION" AT THE TOP OF THE AUTHORIZATION (PATIENT NAME, ADDRESS, SOCIAL SECURITY #, DATE OF BIRTH, TELEPHONE). PLEASE ALSO COMPLETE THE "PATIENT INFORMATION" AT THE BOTTOM OF THE AUTHORIZATION (SIGNATURE OF PATIENT & DATE). ATTACH AND RETURN THE AUTHORIZATION TO OUR OFFICE WITH YOUR COMPLETED INITIAL CLAIM FORM.

NOTE: WE RECOMMEND THAT YOU CONTINUE PAYMENT ON YOUR LOAN IF PAYMENT IS DUE PRIOR TO YOUR FILING AND THE APPROVAL OF YOUR CLAIM. ANY MONIES ON A APPROVED CLAIM WILL BE FORWARDED TO THE LIENHOLDER TO CREDIT THE LOAN ACCOUNT. YOU WILL RECEIVE CREDIT FOR ALL AMOUNTS PAID BY VERSANT LIFE INSURANCE TO YOUR LOAN. VERSANT LIFE INSURANCE IS NOT RESPONSIBLE FOR ANY LATE CHARGES, DELINQUENT PAYMENTS OR EXTENSIONS ETC., ON YOUR LOAN(S). WE RECOMMEND THAT YOU ADVISE YOUR LIENHOLDER AS SOON AS POSSIBLE OF THE FILING OF YOUR CLAIM FOR DISABILITY BENEFITS. VERSANT LIFE INSURANCE IS NOT RESPONSIBLE FOR DOCTOR'S EXPENSES OF COMPLETING ANY CLAIM FORMS. THIS IS THE RESPONSIBILITY OF THE CLAIMANT.

SHOULD YOU HAVE ANY QUESTIONS REGARDING THE COMPLETION OF YOUR CLAIM FORM, PLEASE DO NOT HESITATE TO CONTACT OUR OFFICE AT THE TELEPHONE NUMBERS PROVIDED BELOW.

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INITIAL STATEMENT OF INSURED FOR ACCIDENT OR SICKNESS CLAIM
PLEASE PROVIDE THE FOLLOWING INFORMATION BEFORE FORWARDING CLAIM TO COMPANY.
ALL QUESTIONS MUST BE ANSWERED BEFORE CLAIM CAN BE CONSIDERED FOR PAYMENT.
PLEASE PRINT

POLICY INFORMATION (This must be completed in order to identify your policy.)				
Certificate Number(s)	Writing Dealer or Bank where policy purchased	Term (Months)	Effective Date	Monthly Benefit
LOAN INFORMATION (This information can be found in your loan payment booklet or statement.)				
Creditor Company (Loan financed by)		Account Number		Creditor Company Phone Number ()
Payment Mailing Address		City	State	Zip
INSURED'S STATEMENT OF DISABILITY (MUST BE COMPLETED AND SIGNED BY CLAIMANT)				
Name		Date of Birth		Social Security Number
Address (include apt. or lot #)		City	State	Zip
Your Phone Number ()	Employer (If Self Employed or Unemployed, please state)		Employer Phone Number ()	
Employer Address		Occupation/Duties		Length of Service
Date accident occurred or sickness began		Date that you stopped working	Date of first medical treatment	
Nature of injury or illness		If accident, how did it happen?		
Name of Doctor or Hospital who first treated you?				
Address			Phone Number ()	
Name of Doctor treating you now		Doctor's Address		Phone Number ()
Name of Family Physician		Family Physician's Address		Phone Number ()
Were you hospital confined: No <input type="checkbox"/> Yes <input type="checkbox"/> Admitted on _____ Discharged on _____				
Hospital Address				
Have you been treated previously for this condition? No <input type="checkbox"/> Yes <input type="checkbox"/> If yes, when? _____				
Doctor's Name		Address	City	State Zip
Have you resumed any part of the duties of your occupation or any other employment? No <input type="checkbox"/> Yes <input type="checkbox"/>				
If yes, what date did you resume any part of your duties or work? _____ Mo. _____ Day _____ Year				
Date you resumed full duties? _____ Mo. _____ Day _____ Year				

AUTHORIZATION: I hereby authorize any Creditor Company (Lienholder of Loan), insurance company, group policyholder, government authority, or any past or present employer, to furnish VERSANT LIFE INSURANCE, its reinsurers, or their representatives, any information related to employment, or financial or credit information, for the purpose of evaluating my claim for insurance benefits. I understand that I have the right to receive a copy of this authorization. This authorization shall remain valid for the remaining term of coverage. A photostat of this authorization will be as valid as the original.

I hereby certify that the foregoing answers are complete and true. It is agreed that the furnishing of this form or its acceptance by the Company as proof does not constitute an admission of any liability, nor a waiver of any of the conditions of the insurance contract.

Date _____ Signature of Claimant _____

Any person who knowingly and with intent to defraud any insurance company or other persons, files a statement of claim containing any materially false information, or conceals for purpose of misleading, information concerning any fact, material thereto, commits a fraudulent insurance act, which is a crime, subject to criminal prosecution and civil penalties.

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PHYSICIAN'S STATEMENT OF DISABILITY (MUST BE COMPLETED BY PHYSICIAN)			
Any charge by the physician for completion of this statement shall be borne by the Insured without expense to Versant life insurance			
Name of Patient			Date of Birth or Age
Diagnosis; Nature of illness or injury causing disability (Describe complications, if any)			
Is condition due to pregnancy? No <input type="checkbox"/> Yes <input type="checkbox"/> If yes, were there complications with pregnancy? No <input type="checkbox"/> Yes <input type="checkbox"/>			
Was Patient hospitalized?		No <input type="checkbox"/> Yes <input type="checkbox"/>	
Hospital _____		Admitted on _____	
City _____ State _____ Zip _____		Discharged on _____	
Was surgery performed or being considered? (If yes, please describe nature of surgery below.)		No <input type="checkbox"/> Yes <input type="checkbox"/>	
		Date of surgery _____	
When did Patient first consult you for this condition?		Date _____	
Subsequent dates of treatment?		Dates _____	
When did symptoms first appear or accident happen?		Date _____	
Was Patient referred to you by another physician? No <input type="checkbox"/> Yes <input type="checkbox"/>		Physician's Name _____	
(If yes, provide physician's name and address.)		Address _____	
To your knowledge, has patient ever been treated previously for this same or similar condition? No <input type="checkbox"/> Yes <input type="checkbox"/>			
(If yes, state when and describe)			
Is Patient still under your care for this condition?		No <input type="checkbox"/> Yes <input type="checkbox"/>	
If no, give date released or referred to other physician.		Date _____	
Is Patient totally disabled (unable to work) because of this condition?		No <input type="checkbox"/> Yes <input type="checkbox"/>	
On what date did the patient first become totally disabled?		First date of disability _____	
Is Patient still totally disabled (unable to work) because of this condition?		No <input type="checkbox"/> Yes <input type="checkbox"/>	
If no, date of release or discharge.		Date _____	
If still disabled, what is the estimated return to work date?		Date _____	
If unknown, what restrictions prevent patient from returning to work? Also put any other comments or remarks below.			
Remarks _____			
NOTE: Any erasures or changes must be initialed by physician signing this form.			
Date	Signature (Attending Physician)	Physician Name (Please Print)	
Physician's Address		City	State
Zip			
Telephone No. ()		Fax No. ()	
EMPLOYER'S STATEMENT OF DISABILITY (MUST BE COMPLETED BY EMPLOYER)			
Name of Employee		Usual Duties	Length of Service
Has the above Employee been off work due to an illness or injury? Yes <input type="checkbox"/> If yes, date last worked: _____ No <input type="checkbox"/>		On what date did the employee return to work in any capacity? _____	
Has the employee filed for worker's compensation? No <input type="checkbox"/> Yes <input type="checkbox"/>		If yes, date of accident: _____	
Employer (Company Name)	Authorized Signature	Title	Date
Address	City	State	Zip
Telephone No. ()			