

## ADVANTAGES

*Advantages you have when you own an OSI Contract:*

- Covers cost of parts and labor
- \$50 deductible on covered repairs
- Most covered repairs are approved in minutes
- Rent car & towing assistance (contract deductible does not apply)
- Nationwide claims payment (including Canada) via our credit card system
- No out-of-pocket expenses to you for covered repairs except for policy deductible
- Unlimited number of claims
- Contract transfer feature to second retail purchaser of vehicle could increase your vehicle resale value
- Inflation may increase the cost of repairs "tomorrow"; Protect your investment with "today's" dollars

## Vehicle Rental Assistance

When a covered breakdown disables the vehicle and necessitates the covered vehicle being in a repair facility overnight – even applies during factory warranty – not subject to deductible – rental assistance applies. See contract for specific contract coverages.

## Towing Assistance

When a covered breakdown disables the vehicle and necessitates the covered vehicle to be towed – towing assistance applies. Please refer to contract for specific coverages.

*Notice: This brochure is a summary only. It is not a contract or agreement. Please refer to the OSI Custom Plus Coverage contract for the entire agreement of coverage, as well as the terms and conditions of the contract. The OSI Custom Plus Coverage contract is available for your review before making any decisions to purchase.*

# OSI

CUSTOM PLUS COVERAGE



**RELAX... ENJOY THE RIDE...**

The **Versant**  
group

**OWNER SERVICES, INC.**

9016 Bluebonnet Blvd., PO Box 84410, Baton Rouge, LA 70884  
Telephone 1-800-622-6838

**The Comprehensive Mechanical Breakdown Protections  
for Qualified "Previously Owned" Vehicles**



# OSI CUSTOM PLUS COVERAGE<sup>1</sup>

## Listing of Covered Parts and Other Features



### ENGINE<sup>2</sup>

Pistons  
Piston rings  
Piston pins  
Crankshaft  
Main bearings  
Connecting rods  
Connecting rod bearings  
Oil Pump  
Oil Pan  
Camshaft  
Camshaft bearings  
Timing gears, chain, & chain cover  
Valves-intake & exhaust  
Valve springs  
Valve guides  
Rocker arms  
Rocker arm shafts  
Valve push rods  
Hydraulic valve lifters / tappets  
Valve covers  
Cylinder head(s)  
Intake manifold  
Engine mounts  
Flywheel / flexplate  
Harmonic balancer  
Fuel pump

Turbocharger / supercharger housing & internal parts  
Seals & gaskets  
Thermostat  
Thermostat housing & gasket  
Harmonic balancer bolt  
Turbocharger valves

**Diesel Engine:** All of the above listed Engine components, plus:  
Vacuum pump  
Diesel fuel injection pump, lines, & nozzles

<sup>2</sup> The engine block, cylinder walls, & sleeves are also covered if the mechanical failure is the direct result of the failure of part covered by the policy.



### TRANSMISSION

#### Automatic Transmission:

Bearings  
Bushings  
Gears  
Shafts  
Clutch plates  
Friction & steel drums  
Oil Pump  
Servo units  
Rings  
Governor  
Torus units  
Torque converter  
Valve body & valves  
Modulator  
Mounts  
Seals & gaskets

#### Standard Transmission:

Bearings  
Bushings  
Shafts  
Spacers  
Main drive gear  
Main shaft  
Synchronizers  
All internal gears  
Mounts  
Seals & gaskets  
Transmission case  
Transfer case, all internal parts, seals, & gaskets



### DRIVE AXLE ASSEMBLY

Ring gear & pinion gear  
Bushings  
Bearings  
Spacers  
Spider gears  
Axle gears  
Axle shaft  
Drive shaft  
Constant velocity joints  
Universal joints  
Seals & gaskets  
Trans-axle housing  
Drive axle housing  
Front & rear hub bearings  
Locking rings & locking hubs (4-wheel drive)



### TRANSFER CASE

#### (4X4 VEHICLES)

Internal parts of the transfer case, including:

Bearings  
Bushings  
Gears  
Retainers  
Shafts



### COOLING SYSTEM

Water pump & gasket  
Radiator  
Radiator fan clutch  
Radiator fan motor & relay  
Radiator fan blades  
Heater core & control valve



### STEERING

Steering gear housing & internal parts  
Steering shafts (internal column) & their couplings  
Power steering pump  
Seals & gaskets  
Cooler & cooler lines  
Control valve & cylinder  
Main & Intermediate steering shafts



### BRAKES<sup>3</sup>

Power assist booster  
Master cylinder  
Wheel cylinders  
Combination valve  
Hydraulic lines & fittings  
Disc brake calipers  
Seals & gaskets  
Backing plates  
Self-adjusters  
Parking brake linkage  
Anti-lock (ABS) including: module, sensors, & hydraulics  
<sup>3</sup> Brake pads, shoes, rotors, and drums are not covered at any time or for any reason.



### FRONT SUSPENSION<sup>5</sup>

Control arms, shafts, & bushings  
MacPherson struts (excluding shock cartridge failure)  
MacPherson strut upper mount & bearing assembly  
Upper & lower control arms  
Upper & lower ball joints  
Steering knuckle (spindle)  
Stabilizer shafts, linkage, & bushings  
Wheel bearings & seals

<sup>5</sup> Front end alignments are covered only when made necessary as the result of the repair or replacement of covered parts, according to manufacturers' repair procedure.



### ELECTRICAL

Alternator  
Alternator Voltage Regulator  
Starter Motor  
Starter solenoid  
Distributor (excluding cap & rotor)  
Electronic Ignition Module  
Engine Command Control Module  
Windshield Wiper Motor (front only)  
Rear Window Wiper Motor  
Manually Operated Switches (excluding audio & visual display systems)  
Wiring Harnesses  
Back Glass Defroster Element (glass breakage excluded)



### AIR CONDITIONING<sup>4</sup>

Compressor  
Compressor shaft seal  
Compressor clutch, coil bearing, & pulley  
Condenser  
Evaporator core  
Accumulator / drier  
Seals & gaskets  
A/C idler pulley  
Air handling power module  
A/C high / low cut-off switches  
A/C Pressure cycling switch  
A/C Heater blower motor  
Expansion valve - A/C  
Orifice - A/C

Automatic temperature control programmer  
<sup>4</sup> Replacement of freon and refrigerant oil is covered only when made necessary as the result of the repair or replacement of covered air-conditioning components.



### HIGH-TECH

Power seat motors & gears  
Power window motors & motor gear  
Power antenna  
Power door lock solenoid, relay & retainer clips  
Digital touch entry control unit  
Electronic air suspension  
Thermometer read-out  
Electronic cruise control  
Fuel tank & lines  
EFI-Electronic fuel injection system  
Electronic spark control detonator sensor & controller  
Electronic driver information display & module  
Electronic instrument cluster  
Outside power mirror adjusting motors  
Power sun roof motor  
Convertible top motor

<sup>1</sup> Refer to Contract for a complete list.