WHAT'S COVERED3

• Extensive Protection:

Covered Parts include electronic, electrical, & mechanical parts, in the event of a breakdown, unless they are excluded;

• <u>Deductible Options:</u>

\$0, \$100, & \$200;

• Rental or Rideshare Assistance:

Up to \$50.00/day, max 7 days, per Covered Repair; 4

Towing Assistance:

Up to \$150.00 per Covered Repair;

Roadside Assistance:

Up to \$150.00 per emergency for listed roadside emergencies;⁵

• Transferable:

In some cases, the Contract may be transferred to a private-party purchaser, which may increase your vehicle's resale value.



3 The term "Covered Part" has the same meaning here as in the Contract. Please see PART D(1-2) and PART E for coverage exclusions. Please see PART D(3-5) for coverage limits.

4 The term "Covered Repair" has the same meaning here as in the Contract. Please see PART D(1) and PART E for coverage exclusions. 5 Please see PART D(5) for the listed roadside emergencies.

6 Additional exclusions apply. Please see PART E for a complete list.

WHAT'S NOT COVERED⁵

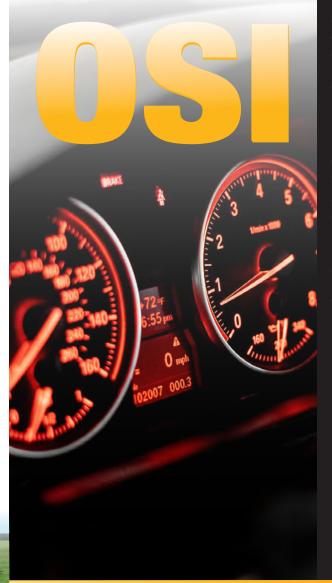
- Mechanical breakdowns covered by the manufacturer's or other applicable warranty;
- Mechanical breakdowns due to collision or any event not connected to the normal use of your vehicle;
- Physical damage or repairs to bumper, body parts, & sheet metal;
- Glass, lenses, sealed beams, & light bulbs;
- Mechanical breakdowns due to preexisting conditions;
- Maintenance services or parts;
- Tires, batteries (including hybrid & EV battery packs/modules & hybrid & EV chargers & charging cords), struts, shocks, brake pads, brake rotors, & brake drums;
- Non-manufacturer installed accessories;
- Carpet, hinges, trim, upholstery, convertible or vinyl tops, moldings, bright metal, plastic, chrome, air & water leaks, wind noise, weather strips, squeaks & rattles, paint, rust;
- Exhaust system, including the catalytic converter.

OSI Custom Plus Coverage is optional and is not required to obtain financing for your vehicle. This brochure provides general information only. This brochure does not modify the Contract in any way. Please see the Contract for coverage terms, conditions, and exclusions.



OWNER SERVICES, INC., A MEMBER OF THE VERSANT GROUP 10543 S. Glenstone Pl., Baton Rouge, LA 70810, P.O. BOX 84410, Baton Rouge, LA 70884-4410

Telephone: 225-769-9923 or 800-622-6838 Website: https://theVersantGroup.com/



RELAX ... ENJOY THE RIDE...

Vehicle Service Contract for Internal Combustion Engine & Hybrid Vehicles

OSI CUSTOM PLUS COVERAGE

OSI Custom Plus Coverage¹ pays for the cost of parts and labor when a Covered Part² breaks or fails. Covered Parts under OSI Custom Plus Coverage include:



Pistons Piston rings Piston pins Crankshaft Crankshaft bearings Connecting rods Connecting rod bearings

Oil pump Oil pan Camshaft Camshaft bearings

Timing gears, chain, & chain cover

Valves-intake & exhaust Valve springs

Valve guides Rocker arms Push rods

Lifters Valve covers

Cylinder head(s) Intake manifold **Engine mounts** Flywheel Harmonic balancer Fuel pump Turbocharger / supercharger housing

& internal parts Seals & gaskets Thermostat Thermostat housing Harmonic balancer Turbocharger wastegate Engine block if it fails as a direct result

of the failure of a Covered Part

Diesel Engine:

Vacuum pump Fuel injection pump, lines, & nozzles

TRANSMISSION

Transmission case Transfer case,

Transmission internal parts, seals, & gaskets

Automatic Transmission:

Bearings Bushings Gear Shafts

Clutch plates

Friction & steel drums

Oil Pump Servo units

Rings

Governor

Torus units Torque converter

Valve body & valves

Modulator Mounts

Seals & gaskets

Standard Transmission:

Bearings Shafts Spacers

Seals & gaskets

Bushings Main shaft All gears Mounts



Drive Axle Assembly & Drive Shaft

Ring gear & pinion gear

Bushings Bearings

Spacers

Gears

Axle shafts Drive shaft

Constant velocity joints

Universal joints

Seals & gaskets

Transaxle housing Drive axle housing

Front & rear hub bearings

Locking hubs for 4-wheel drive



Transfer Case

(4X4 VEHICLES)

Internal parts of the transfer case,

including: Bearings

Bushings

Gears

Retainers Shafts



Water pump Radiator Radiator fan clutch Radiator fan motor & relay Radiator fan blades

Heater core & control valve



Steering gears Steering shafts (internal column) & couplings

Power steering pump Seals & gaskets

Cooler & cooler lines

Main & intermediate steering shafts



BRAKES

Power assist booster Master cylinder Wheel cylinders Combination valve Hydraulic lines Disc calipers Seals & gaskets

ABS module, sensors, & hydraulic booster



FRONT SUSPENSION

Control arms Ball joints Steering knuckle Stabilizer shafts, linkage, & bushings Wheel bearings & seals



ELECTRICAL

Alternator Voltage regulator Starter motor

Starter solenoid Ignition module

Engine command control module

Windshield wiper motor

Rear window wiper motor Manually operated switches

Wiring harnesses

Electronic Fuel Injection

Throttle body

Fuel pressure regulator

Fuel injectors

Fuel rail

Throttle position sensor

Fuel pump relay

MAP sensor

Mass airflow sensor

Camshaft & crankshaft position sensors

Oxygen sensors Fuel tank & lines

AIR CONDITIONING

Compressor

Condenser

Evaporator

Drier

Seals & gaskets

Idler pulley

Air handling power module

A/C high/low cut-off switches

A/C pressure cycling switch

A/C heater blower motor

Expansion valve

Orifice

Automatic temperature control programmer



HIGH-TECH

Power seat motors

Power window motors

Power antenna

Power door lock actuator & retainer clips

Digital touch entry control unit

Electronic cruise control

Electronic instrument cluster

Outside power mirror adjusting motors

Power sunroof motor

Convertible top motor

1 All matters relevant to OSI Custom Plus Coverage are governed exclusively by the OSI Custom Plus Coverage for Internal Combustion Engine (ICE) and Hybrid Vehicles Vehicle Service Contract (the "Contract" or "OSI Custom Plus Coverage").

2 The term "Covered Part" has the same meaning here as in the Contract. Please see PART D(1). Covered Parts are the parts listed in PART D(2), unless excluded from coverage by PART E or any other provision in the Policy. Refer to the Contract for the complete list of Covered Parts.